

SR. QUALITY MANAGER (CURRENT CMLTO REGISTRATION CERTIFICATE REQUIRED)

Posting Period: July 28- August 30, 2025

Alpha Healthcare is a public purposed private company with two clear missions: to reform community laboratory services for the benefit of patients and to build new confidence in quality assurance of health-related products. The Alpha Promise is to improve public health care by finding ever better ways to serve those who provide it.

Our highly collaborative team is seeking a Sr. Quality Manager for our Quality department.

One Full-Time position, Mornings, Monday – Friday.

Responsibilities and Duties:

You will work closely with various stakeholders to showcase your leadership skills and independently manage and prepare systematic internal/external audits to monitor compliance with all regulatory agencies and assist with corrective action plans.

- Provides leadership to the Quality team
- Acts as site officer for inspections
- Develops, implements, and monitors KPI'S to drive safety, quality, delivery, cost, and continuous improvement
- Responsible for managing and conducting independent Quality Assurance (QA) assessments for the internal audit
- Trend analysis and support the development of best practices
- Manages improvement initiatives and drives corrective action plans
- Prepares and presents reports as needed
- Reviews organizational performance for compliance to legislated requirements
- Quality and Continuous Improvement
- Coordinates and establishes mechanisms for capture and periodic review of relevant quality indicators
- Reviews, and maintains QMS including developing policies, training

ACCOUNTABILITIES

- Leadership and Operational Effectiveness
- Quality and Continuous Improvement
- Coordinates and establishes mechanisms for capture and periodic review of relevant quality indicators
- Ensuring alignment of documentation and practice with the QMS
- Health & Safety
- Risk Management
- Occurrence reporting oversight

REQUIRED QUALIFICATIONS

- Current CMLTO registration in good standing is required

- 5+ years of progressive and demonstrated leadership and operational experience in a diagnostic medical laboratory (hospital or community)
- Experience as a QA auditor/assessor
- Demonstrated knowledge of ISO 15189 (Accreditation Canada Diagnostics) requirements
- Experience in collecting, analyzing and interpreting data for the purposes of quality improvement
- Data management and statistical background; ability to plan, interpret, troubleshoot, problem-solve and provide recommendations
- Risk management and/or project management knowledge preferred
- Certificate in Business/Quality Management/Risk Management or equivalent experience is considered an asset

SKILLS and ABILITIES

The Quality Manager demonstrates strong collaborative and consultative leadership style to build relationships with key stakeholders and ensures deliverables are met.

- Solid problem-solving skills that include a positive attitude will serve you well in dealing with any disruptions and employee issues
- Experience in Lean Six Sigma and/or CIP (continuous improvement)
- Proven ability to direct growth and implement new processes, expertise in change and project management
- Able to anticipate needs; initiates preventive actions to prevent non-conformances

Ethical Conduct

Diversity, equity, inclusion and belonging are fundamental to Alpha Labs. We live this through the strength and richness of our diverse staff. Our core values include trust, respect, and compassion.

COVID-19

All employees are required to submit proof of the two-dose vaccine series against COVID-19 with a Health Canada approved vaccine as a condition of employment. All new hires must have received the full series at least 14 days prior to the hired employee's first date of employment. We encourage applications from individuals with a wide range of abilities and provide an accessible candidate experience. Following the Accessibility for Ontarians with Disabilities Act, 2005 and the Canadian Human Rights Act, we will provide accommodations to applicants with disabilities throughout the recruitment, selection and/or assessment process. If selected to participate in the recruitment, selection and/or assessment process, please inform us of any accommodation(s) you require.

Benefits:

- Company events
- Dental care
- Disability insurance
- Employee assistance program
- Extended health care

- Life insurance
- On-site parking
- Paid time off
- RRSP match
- Vision care

Schedule:

- 8 hour shift
- Morning Shift

Licence/Certification:

CMLTO Registration Certificate (required)

Work Location: 1262 Don Mills Road, North York, ON

We welcome and encourage applicants from diverse backgrounds. We are committed to providing accessible employment practices that are compliant with the Accessibility for Ontarians with Disabilities Act. If you are selected to move forward, please advise us if you require an accommodation.

Please forward resume to hr@alphalabs.com.

While we thank all applicants, only those selected for an interview will be contacted.